



# The Creeks



AT AUGUSTA PINES

## **New Resident Welcome & Orientation**

*Brought to you by your HOA Management Company:*



**MAISON**

# Welcome

On behalf of Maison Property Management, LLC we welcome you to The Creeks at Augusta Pines HOA.

Below is the general information regarding the Maison Property Management, LLC and the HOA. The Creeks at Augusta Pines is a developer run HOA, managed by Maison Property Management, LLC and the HOA board members are listed below.

HOA Management Company

**Maison Property Management, LLC (MPM)**

President: Vanessa K. Stroberg  
Office: 281.378.5930

Emergency: **911** or 281-376-3472 for Precinct 4 Dispatch  
Neighborhood Emergency: 281.378-5930

Email: Vanessa@MaisonTX.com

24/7-Online: **MaisonTX.com**

Mailing Address:  
6046 FM 2920 #512  
Spring, TX 77379

Physical Address:  
7850 West Rayford Road  
Spring, TX 77389

Regular Office Hours:  
Monday through Friday, 9:00 a.m. – 5:00 p.m.

All questions regarding the HOA should be directed to MPM using the contact information above.



# Homeowner Registration

In order to receive HOA communications and have anytime access to HOA deed restrictions documents, all Homeowners should Register at [www.MaisonTX.com](http://www.MaisonTX.com). *The profile you create will become the primary contact information for your property.* You may select for your profile information to be viewable by other residents of The Creeks as part of our Directory, or mark it as private so that it's only available to MPM.

**To Register with MPM, please visit the website at [www.MaisonTX.com](http://www.MaisonTX.com)**

Select **Register** in the upper right hand corner  
Enter your email address and press send.  
Your password will be emailed to you.  
Use the password to register and complete the form.

**Have Questions or Need Help with MaisonTX.com Homeowner Registration?**

If you have any trouble with your registration, or have questions about the MaisonTX.com website, please contact Vanessa Stroberg for support at [vanessa@maisontx.com](mailto:vanessa@maisontx.com) or 281.378.5930.

# Homeowner Association Assessments

All HOA assessments should be made payable to The Creeks at Augusta Pines HOA and are due by January 31st every year. Assessments invoices are distributed in November. You are responsible for paying your assessments whether or not you receive a bill. Should you need an additional copy of your bill, please contact MPM.

Homeowner Association Assessments are payable by three methods:

- (1) traditional check, made Payable to "The Creeks at Augusta Pines HOA"
- (2) online using e-checks (no fees apply)
- (3) online using a credit card (credit card convenience fees apply)



# The Creeks at Augusta Pines HOA

Mailing Address:

6046 FM 2920 #512  
Spring, TX 77379

Physical Address:

7817 West Rayford Road  
Spring, TX 77389

Office: 281-376-1500

Fax: 281-376-1518

## *HOA Board Members*

J. Alan Kent  
HOA President

Duane Iselt  
Vice President

Allyn Skelton  
Resident Board Member



# *Architectural Review Committee (ARC) & HOA Open Door Policy*

Architectural Review Committee or ARC consists of the HOA Board and MPM on behalf of The Creeks at Augusta Pines, HOA Board Members.

MPM, together with the HOA Board, prepares annual financial statements for the previous calendar year and the approved budget for the current year. These documents can be found online after registering on [www.MaisonTX.com](http://www.MaisonTX.com). The documents will be posted the first quarter of each year.

The Creeks at Augusta Pines HOA maintains an open door policy. Please call MPM to discuss any issue you may have regarding the HOA. We are here to address your concerns.

## *Augusta Pines Life Magazine*

Residents of Creeks at Augusta Pines will be added to the distribution list for Augusta Pines Life Magazine. The magazine is produced by N2publications and the Publisher/Area Director is Tammy Trevino.

If you are not receiving the magazine after two months, please contact Tammy at [tammy.trevino@n2pub.com](mailto:tammy.trevino@n2pub.com) and request to be added to the publication list.



# Amenities



Amenities of the HOA are the pool, tennis courts and fitness center (Estimated Completion May 2018). The golf course is semi-private and memberships are available for purchase through their pro- shop.



## **GOLF COURSE**

tour18.com

For membership information and the pro shop please dial 281-290-1910.

## **AUGUSTA PINES BAR AND GRILL**

Augusta Pines Bar & Grill is located inside the Augusta Pines Clubhouse.

The restaurant is open to the public and serves breakfast, lunch, and dinner as well as specials and holiday brunches. To contact Savannah's please dial 281-290-1920.

## **TENNIS COURTS & POOL**

The Tennis Courts at the Augusta Pines Clubhouse are available for your use via a purchased amenity key. To obtain a key please contact MPM. You will be required to fill out an information sheet and pay a \$20.00 fee. Only one key per household. Should you require a replacement for a lost key, the fee is \$50.00. Please note the HOA only accepts checks.

The five lane lap pool and toddler pool in front of the Augusta Pines country club is accessible via a purchased amenity key. The restroom and showers are located in the pool building.

## **POOL OPERATION DATES**

**The pool is swin at your own risk and is open year round.** Lifeguards are NOT on duty.

## **HOURS OF OPERATION**

Pool Hours are Dawn- Dusk.



# MUD #19 District Amenities

## Harris County MUD #19 District Pool

The Creeks at Augusta Pines HOA is located in MUD #19 and therefore has access to district supplied amenities. For more information about MUD #19 please visit:  
<http://www.nwhcmud19.org>

## MUD #19 AMENITIES LOCATION

The Pool/Splash Pad and Clubhouse are located on the corner of **Drybrook and Augusta Pines Drive.**

*The information below is subject to change based on updates from MUD #19. Please reference the MUD #19 website if any of these details are found to be out of date.*

## POOL/SPLASH PAD

These amenities are available to all homeowners of the NWHCMUD19 District. A facility access-card is required to enter and exit the gated pool area. One card per household is distributed at no cost. Additional cards or replacement cards are \$10/card. Those homeowners and family members who use the MUD19 Park Facility are expected to follow all rules concerning access, safety, and types of usage. Failure to comply with posted rules and requests from staff, OR inappropriate private use of your access-card, will result in an immediate cancellation of your privileges. A POOL ACCESS CARD REQUEST FORM 2013 pdf and a copy of our NWHCMUD19 Pool Rules pdf are available for downloading. To receive an access-card to the pool area, contact Amy Rush or Al Peters at 281-516-7132 or email [info@nwhcmud19.org](mailto:info@nwhcmud19.org).

## CLUBHOUSE

The Clubhouse is located on the corner of Augusta Pines Drive and Drybrook. It holds a maximum of 40 people and has full kitchen facilities. There is no fee for use of the Clubhouse though a \$250 Deposit (personal check preferred) is required to (a) hold your reservation, (b) to cover any damages incurred during use by you or your guests, and (c) to insure that all areas are left clean and ready for use by other homeowners. No alcohol is permitted. To make reservations for your next party or meeting, call the NWHCMUD19 Clubhouse Manager, Amy Rush, at 281-516-7132.



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# Quick Reference

## **Water & Trash Services**

**Water:** Hayes Utility South  
281-353-9756  
Transfer water to homeowner's name.  
Have trash pick-up started

## **Trash & Recycling**

Residential Recycling of Texas  
19115 Hayden Wood Drive, Tomball, TX 77375  
866-516-9805  
This service is included in your Water Bill. Any questions regarding trash or recycling should be directed to Residential Recycling of Texas.

## **Trash Collection: Monday & Thursday**

## **Recycling Collection: Friday**

## **Harris County Precinct 4 Emergency Dispatch**

281-376-3472  
Substation is located at  
7817 W Rayford  
Spring, TX 77389

## **Fire Station**

Spring Fire Department  
Station 76  
8407 London Way  
Spring, TX 77389

## **Electricity**

Deregulated area – You choose provider  
<http://www.electricchoicefortexas.com/>

## **Natural Gas**

Centerpoint Energy  
713-659-2111

## **U.S. Mail**

Please note: You will need to provide a closing statement at the post office in order to get your mail- box key if your section has a community mailbox and not an individual mailbox.

Klein Post Office  
7717 Louetta Rd  
Spring, TX 77379

800-275-8777

## **Hours of Operation**

Monday - Friday  
8:30am -6:00pm  
Saturday  
8:30am - 12:00pm  
Sunday  
Closed

## **TV/Cable & Internet Providers**

Comcast/Xfinity: [www.xfinity.com](http://www.xfinity.com)  
DirectTV: [www.DirectTV.com](http://www.DirectTV.com)  
AT&T: [www.att.com](http://www.att.com)

## **Street Light Out?**

Please call CenterPoint Energy at 713-207-2222 or 800-33-7143 or visit their website at <http://cnp.centerpointenergy.com/outage> to report an outage. Give them the POLE number and/or nearest address and they will coordinate the repair.

